



MEETING DATE: May 22, 2024

FROM: Susan Scarlett

RE: Intermountain Disposal change of service days

BACKGROUND:

The City of Portola has been informed that Intermountain Disposal will change the service days for the South side of Portola. Attached is a letter from IMD describing the change as well as the notice they will use and a new recycling calendar.

RECOMMENDATION:

Review the information and provide input to Intermountain Disposal regarding implementation

ATTACHMENTS:

- A. RESIDENTIAL COLLECTION SERVICE DAY CHANGE
- B. NEW SERVICE DAY NOTICE AND COP RECYCLING MONDAY SERVICE 2024 (002)



InterMountain Disposal, Inc.

Solid Waste Management and Recycling

INTERMOUNTAIN DISPOSAL, INC.
DBA: INTERMOUNTAIN DISPOSAL - COUNTY DIVISION
DBA: INTERMOUNTAIN DISPOSAL - PORTOLA DIVISION
DBA: INTERMOUNTAIN DISPOSAL - SIERRA DIVISION

Susan Scarlett
Portola Interim City Manager
P. O. Box 1225
Portola, CA 96122

May 9, 2024

Re: **Residential Collection Service Day Change**

Dear Susan,

As discussed with the Infrastructure Committee May 1st 2024. To streamline the collection of residential Solid waste/Recycling in the City of Portola. There will be a residential service day change.

The residents that will be affected by this change will be South Portola residents only.

ACTION:

Collection of Residential Solid waste/Recycling in South Portola will no longer be serviced on Thursdays. Solid waste/Recycling in South Portola will now be serviced on Mondays along with the North Portola residents.

ACTION PLAN:

PER ARTICLE 3.3 COLLECTION SERVICES.

IMD will inform residents on the southside with a flyer informing them of the service day change and an updated recycling calendar. IMD will make contact with all residents who did not receive a flyer with a voice call/email.

Once the flyers/Recycling calendars have been distributed and voice calls have been made. Service will again restart for the southside residents Monday of the following week.

TIME LINE:

Flyers/Recycling calendars will be distributed and voice calls made May 23rd 2024 for the cancellation of Thursday service. Service will then start backup on Monday May 27th 2024.

The IMD team looks forward to working with the City of Portola residents in making this a seamless transition.

Sincerely,

Richard Ross, COO
Intermountain Disposal, Inc.



InterMountain Disposal Inc.
 intermountaindisposal.com 530-832-4879

Notice

New Service Collection Day!

Your service day will be changing to a new day starting next week.

Please see below for your new service day.

	Monday
	Tuesday
	Wednesday
	Thursday
	Friday

We appreciate your continued business and cooperation during this change. If you have inquiries please contact our office at info@intermountaindisposal.com.

Thank you,
 Intermountain/Sierra Disposal



InterMountain Disposal Inc.
 intermountaindisposal.com 530-832-4879

Aviso

¡Nuevo día de recogida del servicio!

Su día de servicio cambiará a un nuevo día a partir de la próxima semana.

Por favor, vea a continuación para su nuevo día de servicio.

	Lunes
	Martes
	Miércoles
	Jueves
	Viernes

Apreciamos su negocio continuoy cooperación durante este cambio. Si tiene consultas, comuníquese con nuestro oficina en info@intermountaindisposal.com.

Gracias,
 Intermountain/Sierra Disposal



InterMountain Disposal Inc.
 www.intermountaindisposal.com
 info@intermountaindisposal.com
 (530) 832-4879

2024 - City of Portola Residential Recycling Schedule

Service Days - **Monday**

Accepted items are:

- CRV aluminum, glass and plastic
- 1 & 2 plastic only
- Clean cardboard broken down
- Have waste carts out at 7am curbside
- All recycling needs to be placed inside the waste cart with the lid securely closed.
- Extras will not be collected.
- Any contaminated material will be billed to the customer at an extra charge.
- Recycling does not need to be sorted. Please do not bale or put in plastic bags, keep it loose.
- No grocery store plastic bags allowed

January

Su	Mo	Tu	We	Th	Fr	Sa
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

February

Su	Mo	Tu	We	Th	Fr	Sa
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29		

March

Su	Mo	Tu	We	Th	Fr	Sa
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

April

Su	Mo	Tu	We	Th	Fr	Sa
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

May

Su	Mo	Tu	We	Th	Fr	Sa
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

June

Su	Mo	Tu	We	Th	Fr	Sa
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

July

Su	Mo	Tu	We	Th	Fr	Sa
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

August

Su	Mo	Tu	We	Th	Fr	Sa
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

September

Su	Mo	Tu	We	Th	Fr	Sa
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

October

Su	Mo	Tu	We	Th	Fr	Sa
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

November

Su	Mo	Tu	We	Th	Fr	Sa
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

December

Su	Mo	Tu	We	Th	Fr	Sa
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				